1. Cultural Sensitivity Training - Cross cultural training and lecture for incoming exchange students (2 ECTS credits, 1 hour)

Course objectives and contents:
- develop cross cultural skills
- reflect on cross cultural experiences
- get to know and discuss terms and concepts on Cross Cultural Communication (Stereotyping, Communication and Time Concepts,…)
- develop more tolerance in ambiguous situations
- reflect on your own cultural identity
- get to know some Facts and Figures on Austria, cultural, historical, political, economical and sociological aspects of life in Austria.

Activities:
- practical group and partner activities and individual tasks in class
- discussions in class
- field work (group assignment) and presentation of the results in class
- lecture (input)
- individual written assignments during the exchange semester

Required Reading:  
Franzke, Sonja: Total alles über Österreich/The complete Austria, Folio

Method of Assessment:  
Attendance during the class sessions as well as the field trip is mandatory
- Active participation in all class and project activities
- Group presentation
- Assignments: Reflection paper “Cultural learning diary”